



CITY OF SALUDA

NORTH CAROLINA

Utility Service Application

MAYOR
Fred Baisden
CITY MANAGER
Steven Orr
COMMISSIONERS
Mark Oxtoby
Paul C. Marion
Stan Walker
Melanie Talbot

Date Form Completed _____ Date Service Requested _____

Occupant's Name _____

Service Address (not PO Box) _____

Mailing Address (if different) _____

_____ Phone Number (____) _____ - _____

Email Address _____ *By providing an email address, you are automatically enrolled in paperless billing. If you wish to opt-out of paperless billing, you must inform the City of Saluda.*

Social Security Number _____ - _____ - _____ (If not provided, you must sign up for auto-draft)

Date of Birth _____ Driver's License Number _____ State _____

To comply with our Identity Theft Prevention Program, the City of Saluda requires all applicants to furnish a Federal or State issued photo I.D., a copy of which will be attached and retained with this application.

Employer _____

Please Indicate () I own this property () I will be renting this property
\$50 inside city deposit \$150 renter's deposit
\$75 outside city deposit

If you are not the owner of this property, please provide the following information:

Owner/Landlord _____

Owner/ Landlord Address _____

Owner/Landlord Phone Number (____) _____

Customers with multiple utility accounts shall have unpaid balances removed from their inactive accounts and transferred to their active accounts to require payment. The transferred balance will be treated as a balance due and payment must be received in order to continue utility service. In submitting this application, I verify that I understand the billing rules and regulations, including the water and sewer ordinance, disconnect policy, and meter tampering penalties relating to my account. I verify that I have received a copy of the utility rate schedule and billing cycle information. The City of Saluda is authorized by NCGS 105A to collect social security number information from customers to assist in settlement of unpaid balances for service. As required by NCGS 132-1.8, this information will be protected and not available for public inspection. In accordance with the 2001 North Carolina Privacy Act, disclosure of the requested information is voluntary; however, failure to provide information may result in delayed processing of your application.

PLEASE REVIEW ALL UTILITY SCHEDULE OF FEES BEFORE SUBMITTING APPLICATION. PLEASE NOTE, SOLID WASTE SERVICES ARE REQUIRED FOR ALL INSIDE CITY UTILITY CUSTOMERS.

Applicant's Signature _____

Office Use Only Date Received _____ Received By _____

UTILITY RATES:

Water/ Sewer Rates:

Utility Service Deposits

Renter	\$150.00 refundable
Inside City Owner	\$50.00 refundable
Outside City Owner	\$75.00 refundable

Late Payment Fee (amended 3/12/2018)\$25.00

Water Reconnect Fees

Per Customer Request.....	\$25.00
Non-Payment Cut-Off Fee (amended 3/12/2018)	\$100.00
Meter Reinstalled	\$500.00

Water Rates

Inside City

Base Fee.....	\$20.00 per month
Usage Fees (amended 1/1/2018).....	\$9.25 per 1,000 gallons

Outside City

Base Fee.....	\$37.30 per month
Usage Fees (amended 1/1/2018).....	\$10.62 per 1,000 gallons

Sewer Rates

Inside City

Base Fee.....	\$20.00 per month
Usage Fees (amended 1/1/2018).....	\$9.25 per 1,000 gallons

Outside City

Base Fee.....	\$37.30 per month
Usage Fees (amended 1/1/2018).....	\$10.62 per 1,000 gallons

Commercial Sewer Rate (amended 1/1/2018)\$12.06 per 1,000 gallons

System Maintenance Fee per account.....\$27.50 per month

Solid Waste(MSW) and Recycling(REC) Rates:

Residential base (1 MSW/ 1 Rec)	\$22.31 per month (Amended 12/14/2020)
Residential additional MSW containers	\$8.05 per cont./month (Amended 12/14/2020)
Residential additional Rec containers	\$5.51 per cont./month (Amended 12/14/2020)
Commercial base weekly (1 MSW/ 1 Rec)	\$26.12 per month (Amended 12/14/2020)
Commercial weekly additional MSW containers	\$8.05 per cont./month (Amended 12/14/2020)
Commercial weekly additional Rec containers	\$5.51 per cont./month (Amended 12/14/2020)
Commercial base twice weekly (1 MSW/ 1 Rec-weekly)	\$43.87 per month (Amended 12/14/2020)
Commercial twice additional MSW containers	\$16.10 per cont./month (Amended 12/14/2020)
Civil Penalty	\$25.00 per violation (Amended 8/12/2019)
Can Return	\$50.00 per can (Amended 8/12/2019)

